

THEATRE POLICIES

Theatre Policies

- All patrons require a ticket regardless of age.
- Babes-in-Arms ([see below](#)) are only permitted at Family Series performances. Children ages 5 and up are permitted to attend Performance Series season performances.
- To reduce interruption to performers and patrons, late-comers and those who exit the theatre during the performance will be seated at the discretion of the House Manager.
- No flash photography in the theatre. Cell phones must be silenced in the theatre.
- No food or outside beverages permitted in the theatre.
- During Family Matinee and Munchkin Matinee performances, no food or beverages, other than bottled water, permitted in the theatre.
- For the comfort of all patrons, please refrain from wearing strong scents.

Ticket Policy

- Tickets are non-refundable. To ensure your ticket is used and you are unable to attend a performance, please give your ticket to a friend.
- Exchanges are not available in the event of poor weather conditions unless the performance is cancelled.

Babes-in-Arms

- Babes-in-Arms are defined as children under two years of age.
- All patrons require a ticket regardless of age.
- Babes-in-Arms are only permitted at Family Series performances. Babes-in-Arms are not permitted at other Westlock CATS season performances.
- A complimentary voucher may be issued (upon request) if the child will be sitting in an adult's lap at all times. If a patron wishes to have the child sit in their own seat, or in an infant car seat, a ticket must be purchased.
- Infant car seats are not permitted in the theatre unless a paid ticket has been purchased for the child's seat. In the event there are no seats available to accommodate the car seat, it must be left with the house manager. For safety reasons, car seats must not be left on the floor in the theatre.
- For the comfort and enjoyment of the audience, a patron may be asked to remove their child from the theatre if the child is creating a disturbance.

*All policies are subject to change without notice.